UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA

11 STEVEN MARQUISS,

12 Plaintiff,

13 v.

14 UNITED COLLECTIONS
CORPORATION,

15 Defendant(s).

No. C10-02327 BZ

REPORT AND RECOMMENDATION

Plaintiff Steven Marquiss seeks entry of default judgment against defendant United Collections Corporation. Defendant has not answered plaintiff's complaint, appeared in this action, or responded to plaintiff's application for default judgment. In addition, defendant has not consented to my jurisdiction pursuant to 28 U.S.C. § 636(c). This matter will therefore be reassigned to a District Judge with the following report and recommendation.

On May 27, 2010, plaintiff filed a complaint against defendant for violations of the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. § 1692 et seq., and its California equivalent, The Rosenthal Fair Debt Collection Practices Act

("RFDCPA"), Cal. Civ. Code § 1788 et seq. By his motion, plaintiff seeks damages for defendant's alleged violations of both the FDCPA and the RFDCPA.

Plaintiff served process on defendant's authorized agent on June 8, 2010. Docket Nos. 1, 2, 4. Defendant failed to answer the complaint or otherwise defend the action. On August 24, 2010, the clerk of this Court entered defendant's default under Rule 55(a).

By defaulting, defendant is deemed to have admitted the well-pleaded factual allegations of the complaint except those as to the amount of damages. Fed. R. Civ. P. 8(d); TeleVideo Sys., Inc. V. Heidenthal, 826 F.2d 915, 917-18 (9th Cir. 1987). Plaintiff has the burden of proving damages through testimony, written affidavit, or other relevant evidence. See Bd. of Trs. of the Boilermaker Vacation Trust v. Skelly, Inc., 389 F.Supp.2d 1222, 1226 (N.D. Cal. 2005).

In his complaint, plaintiff makes factual allegations that defendant, a "debt collector" as defined by both the FDCPA and the RFDCPA, sections 1692a(6) and 1788.2(c) respectively, has violated the FDCPA in the following manner:

a. Defendant violated § 1692b(1) by communicating with plaintiff's co-worker, failing to identify himself, and state that he is confirming or correcting location information.

A court may not enter a default judgment against an unrepresented minor, an incompetent person, or a person in military service. Fed. R. Civ. P. 55(b)(2); 50 App. U.S.C. 521. Defendant United Collections Corporation, as a

corporation, is not subject to these limitations.

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- b. Defendant violated § 1692b(2) by communicating with plaintiff's co-worker stating that plaintiff allegedly owed a debt.
- c. Defendant violated § 1692c(a)(3) by repeatedly contacting Plaintiff at his place of employment even though defendant knew that plaintiff's employer prohibits him from receiving such communications.
- d. Defendant violated § 1692d by engaging in conduct the natural consequence of which is to harass, oppress, or abuse the plaintiff by calling his cell phone repeatedly each day.
- e. Defendant violated § 1692d(2) by using abusive language when speaking to Plaintiff.
- f. Defendant violated § 1692d(5) by causing plaintiff's telephone to ring repeatedly and continuously with the intent to annoy, abuse, and harass plaintiff. Plaintiff alleges that defendant calls repeatedly and hangs up without leaving messages.
- g. Defendant violated § 1692d(6) by placing telephone calls without meaningful disclosure of his identity. Plaintiff alleges that defendant calls and hangs up without leaving messages.
- h. Defendant violated § 1692e(2)(A) by falsely representing the character, amount, and legal status of plaintiff's alleged debt. Plaintiff specifically alleges that he does not owe the money that defendant is attempting to collect.
- i. Defendant violated § 1692e(5) by threatening to file a

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lawsuit against plaintiff even though defendant does not intend to do so.

- j. Defendant violated § 1692e(8) by communicating or threatening to communicate credit information to others, which he knows or should know is false. Plaintiff alleges that defendant communicated the existence of this disputed debt to plaintiff's coworkers. Plaintiff further alleges that this alleged debt is false.
- k. Defendant violated § 1692e(10) by using deceptive means in an attempt to collect a debt by threatening to file a lawsuit against plaintiff even though defendant did not intend to do so.
- 1. Defendant violated § 1692e(10) by using deceptive means in an attempt to collect a debt by continually contacting plaintiff when defendant knew plaintiff's insurance company, not the plaintiff, is responsible for the alleged debt.
- m. Defendant violated § 1692e(10) by using deceptive means in an attempt to collect a debt by failing to disclose in subsequent communications that he was a debt collector. Plaintiff alleges that defendant has called his cell phone and hung up without leaving a messages.
- n. Defendant violated § 1692e(10) by using deceptive means in an attempt to collect a debt. Plaintiff specifically alleges that he does not owe the money that defendant is attempting to collect.

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- o. Defendant violated § 1692e(11) by failing to disclose in subsequent communications that he is a debt collector because defendant calls plaintiff and hangs up without leaving messages.
- p. Defendant violated § 1692f(1) by attempting to collect an amount that is not authorized by the agreement or permitted by law. Plaintiff alleges that he does not owe the money that defendant is attempting to collect.
- q. Defendant violated § 1692g(a)(1-5) by failing to provide appropriate notice of the debt within 5 days after his initial communication with plaintiff. Appropriate notice includes: (1) the amount of the debt; (2) the name of the creditor to whom the debt is owed; (3) a statement that unless the consumer, within 30 days after receipt of the notice, disputes the validity of the debt, or any portion thereof, the debt will be assumed to be valid by the debt collector; (4) a statement that if the consumer notifies verification of the debt or a copy of a judgment against the consumer and a the debt collector in writing within the 30-day period that the debt, or any portion thereof, is disputed, the debt collector will obtain copy of such verification or judgment will be mailed to the consumer by the debt collector; and (5) a statement that, upon the consumer's written request within the 30-day period, the debt collector will provide the consumer with

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the name and address of the original creditor, if different from the current creditor.

r. Defendant violated § 1692g(b) by continuing collection activities and communications without providing plaintiff with validation of the alleged debt.

Plaintiff also alleges that defendant has violated the RFDCPA in the following manner:

- a. Defendant violated § 1788.11(b) by placing telephone calls without meaningful disclosure of his identity.
 - b. Defendant violated § 1788.11(d) by placing collection calls to plaintiff repeatedly and continuously so as to annoy plaintiff.
 - c. Defendant violated § 1788.11(e) by placing collection calls to plaintiff with such frequency as to be unreasonable and to constitute a harassment to plaintiff under the circumstances.
 - d. Defendant violated § 1788.12(a) by communicating with plaintiff's co-workers regarding his consumer debt. Plaintiff alleges that this communication was not necessary to the collection of the debt.
 - e. Defendant violated § 1788.13(j) by falsely representing that a legal proceeding was about to be instituted unless payment of a consumer debt was made by plaintiff.
 - f. Defendant violated § 1788.17 of the RFDCPA by continuously failing to comply with the statutory regulations contained within the FDCPA.

Pursuant to Rule 55(b)(2), the Court may enter a default judgment against a party against whom default has been entered. The decision to grant or deny a default judgment under Rule 55(b) is within the discretion of the Court. <u>Fitel v. McCool</u>, 782 F.2d 1470, 1471-72 (9th Cir. 1986). A formal hearing is not required for a court to render a default judgment. <u>Davis v. Fendler</u>, 650 F.2d 1154 (9th Cir. 1981). Liability for violating various provisions of the FDCPA and the RFDCPA having been established on default, the remaining issue is the amount of damages available to plaintiff.

In his motion, plaintiff seeks damages totaling \$5,746.11, including \$2,000 in damages as a result of defendant's statutory violations, \$2,884.50 in attorneys' fees, \$361.61 in filing and service fees, and \$500.00 in anticipated collection costs. Docket No. 10.

A single violation of the FDCPA is sufficient to establish civil liability. Bentley v. Great Lakes Collection Bureau, 6 F.3d 60, 62 (2nd Cir. 1993). Statutory damages are available without proof of actual damages. Baker v. G.C. Servs. Corp., 677 F.2d 775, 781 (9th Cir. 1982). Under the FDCPA, a plaintiff may recover statutory damages not exceeding \$1,000 and under the RFDCPA, a plaintiff may recover statutory damages "not less than one hundred dollars (\$100) nor greater than one thousand dollars (\$1,000)." 15 U.S.C. § 1692k(a)(2)(A); Cal. Civ. Code § 1788.30(b). Such damages may be awarded cumulatively under both statutes. See 15 U.S.C. § 1692(n) (The federal law "does not exempt any person . . .

from complying with the laws of any State with respect to debt collection practices"); Cal. Civ. Code § 1788.32 ("The remedies provided herein are intended to be cumulative and are in addition to any other procedures, rights, or remedies under any other provision of law.").

Furthermore, the decision to award statutory damages and the size of such award is left "to the sound discretion of the district court." Savino v. Computer Credit, 164 F.3d 81, 86 (2d Cir. 1998). In making its determination, "the court shall consider, among other relevant factors . . . the frequency and persistence of noncompliance by the debt collector, the nature of such noncompliance, and the extent to which such noncompliance was intentional." 15 U.S.C. § 1692(k)(b). courts refuse to award any statutory damages where violations are technical and de minimis. Lester E. Cox Med. Ctr. v. Huntsman, 408 F.3d 989, 993-94 (8th Cir. 2005). Moreover, at least one court has refused to grant a plaintiff's motion for default judgment when the plaintiff failed to substantiate the basis for his statutory damages. Thornton v. United Collections Servs., 2007 U.S. Dist. LEXIS 92997, at *2-3 (E.D. Mich.).

Plaintiff requests the maximum amount of statutory damages under both the FDCPA and the RFDCPA. Unlike Thornton, plaintiff's allegations are specific enough to warrant statutory damages. See Docket. No. 1 ¶¶ 11-23, 30. Based on the record before me, I recommend that the plaintiff be awarded \$1,000.00 under the FDCPA and \$1,000.00 under the RFDCPA.

Plaintiff also requests that the Court awards reasonable attorneys' fees in the amount of \$2,884.50 and costs in the amount of \$361.61.² Both the FDCPA and the RFDCPA provide for an award of costs and reasonable attorneys' fees to a prevailing plaintiff. 15 U.S.C. § 1692k(a)(3); Cal. Civ. Code § 1788.30(c). The Ninth Circuit employs the lodestar approach to determine whether a fee request is reasonable. Jordan v. Multnomath County, 815 F.2d 1258, 1262-63 (9th Cir. 1987). "The 'lodestar' is calculated by multiplying the number of hours the prevailing party reasonably expended on the litigation by a reasonable hourly rate." Camacho v. Bridgeport Fin., Inc., 523 F.3d 973, 978 (9th Cir. 2008). The lodestar is deemed to be presumptively reasonable, though the district court has the discretion to consider an upward or downward adjustment. Id.

In support of his motion for attorneys' fees, plaintiff submits a survey of average hourly rates for consumer law attorneys and billing records for his attorneys stating the amount of hours expended on this matter. Docket Nos. 10, 10-1, 10-2, 10-4. I am satisfied that the hourly rates and hours charged for work performed by plaintiff's attorneys are reasonable for their level of experience. For the foregoing

Plaintiff seeks to recover attorney's fees for 10.9 hours at a rate of \$350.00 per hour for 0.2 hours; \$290.00 per hour for 2.8 hours; \$210 per hour for 5.6 hours; and \$180.00 per hour for 2.3 hours. Plaintiff also seeks fees for work performed by paralegals at \$125.00 per hour for 3.3 hours. Docket No. 10 \P 6.

³ Although plaintiff's attorneys have submitted billing statements that include five timekeepers, they have allocated their time appropriately in the prosecution of this case.

reasons, I recommend that plaintiff be awarded \$3,246.11 for all attorneys' fees and costs incurred.

As to plaintiff's request for anticipated collection costs of \$500.00 pursuant to section 1692k(a)(3) of the FDCPA, section 1692k(a)(3) simply does not apply here: this is not an action to enforce liabilities. Accordingly, I recommend plaintiff's request for anticipated collection costs of \$500.00 be denied with leave to renew when plaintiff has been able to collect his judgment.

For the foregoing reasons, I recommend that judgment be entered in plaintiff's favor against defendant United Collections Corporation in the amount of 5,246.11. This amount includes \$2,000.00 in statutory penalties and 3,246.11 in attorneys' fees and costs. I further recommend that plaintiff's request for advance collection costs be denied with leave to renew when plaintiff has been able to collect his judgment.

Dated: December 2, 2010

Bernard Zimmerman

United States Magistrate Judge

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